

This Is Your Zephyrette



JULY, 1951



"May I have your attention, please? Good morning (eastbound; good afternoon, westbound), this is your Zephyrette, Miss O'Grady. On behalf of the Western Pacific, Rio Grande and Burlington railroads, I welcome you aboard the *California Zephyr* . . ."

Familiar to all who ride the *California Zephyr* is the pleasant voice heard over the train's public address system—that of the Zephyrette. According to remarks of many passengers, one of the nicest things about the famous train is its hostess, that ever-smiling and efficient young lady who rides the streamliner on its transcontinental run between Oakland and Chicago.

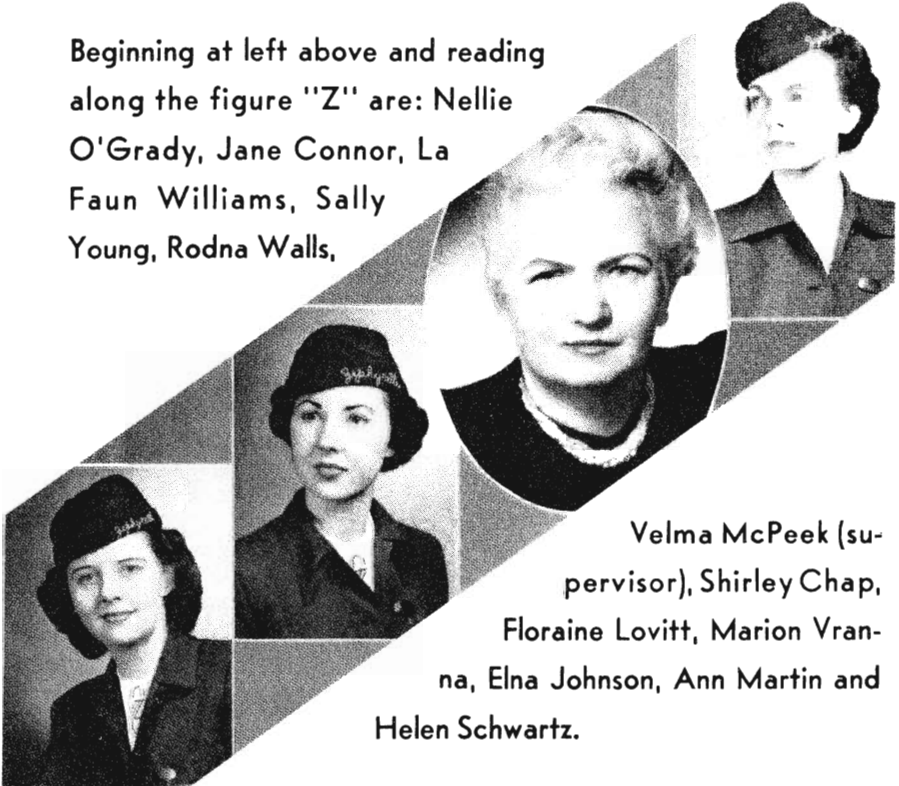
Neatly dressed in dark blue uniform, consisting of a two-piece suit with Zephyr pin, white blouse with CZ monogram, military cap and top coat, the Zephyrette is instantly identified by passengers as they are greeted aboard the train. Diversified duties will keep her in close contact with the travelers throughout the journey. ". . . As I pass through the train, I hope you will stop me if you think I can be of service. We are anxious to do all we can to add to the comfort and enjoyment of your trip. Thank you for your attention."

Following this introduction, she describes briefly the train's facilities available to passengers, the scenic attractions to be viewed during the day, and announcements that are to follow. As the train approaches historic, interesting, or scenic spots along the way, she informs the passengers in advance so they may be prepared to catch these points of interest. In addition to making these announcements, the Zephyrette also operates the train's radio and recorded music from a master control board located in the dining car.

Before greeting her passengers at the check-in desk at Chicago or as they come down to the train at Oakland from the ferry, she has already inspected the train to see that everything under her jurisdiction is in order. Following her greeting announcement, she goes through the train with the conductor, thus establishing herself as a crew member. She is ready to give approved first aid as taught by the Red Cross when necessary, and has a little time for baby sitting, too. The shy traveler, or the child traveling alone, may require Travelers' Aid assistance, and she makes these contacts.



Beginning at left above and reading along the figure "Z" are: Nellie O'Grady, Jane Connor, La Faun Williams, Sally Young, Rodna Walls,



Velma McPeek (supervisor), Shirley Chap, Floraine Lovitt, Marion Vrana, Elna Johnson, Ann Martin and Helen Schwartz.

