

FEATHER RIVER RAIL SOCIETY

DATE: **July 2020**

ITEM: **Event Report – 2020 Convention – Refund Status**

FROM: **Bob Sims**

With the decision to cancel the 2020 convention, it became necessary to contact everyone who had paid for pre-registration to identify who would want refunds. Batch emails were sent out July 2nd offering three options –

- Ask for a full refund on convention registration

- Convert your 2020 registration to the 2021 Convention

- Convert your 2020 registration to a donation to the FRRS

For those who ordered the special run HO box cars, but now want them shipped, we will deduct that cost from their refund or donation.

Current status thru July 8th

22 responses received

Only 2 new refunds requested (plus 2 from March)

16 converted to donations

4 opted to shift to 2021 convention

6 box car orders shifted from pickup to ship

Still have **11 with no response yet**

Many responses expressed regret but agreement that the convention be cancelled. It also indicates that they highly value the historical conventions. The numbers also reflect that most recognize the impact of lost revenues from not opening to the public this year.