

# Operations Update: 2024 RAL Changes

## **NEW TIMETABLE**

RAL will no longer be offered on Monday and Tuesday, excepting special events or special accommodations arranged well in advance. If you have a customer with a special request, please collect contact information and the nature of the request to forward on to museum management.

RAL appointment daily offerings and individual start times have changed. Please refer to “2024 Run-A-Locomotive (RAL) scheduling” document for complete details.

## **WAIVERS AND WRISTBANDS**

Wristband use for RAL is being introduced to streamline operations for the RAL instructor engineer and to provide easier tracking of waiver status in large groups.

The store employee will continue to have each RAL participant fill out and sign a liability waiver, but they will collect the waiver from the customer and then prepare a GOLD colored wristband. Using permanent marker, they will write the date and appointment start time on each wristband before handing to the customer to affix around their wrist.

At the locomotive, the RAL engineer will merely need to look for the GOLD colored wristband and verify the time and date indicated on the wristband matches the current appointment.